

The future of intake is *calling*.

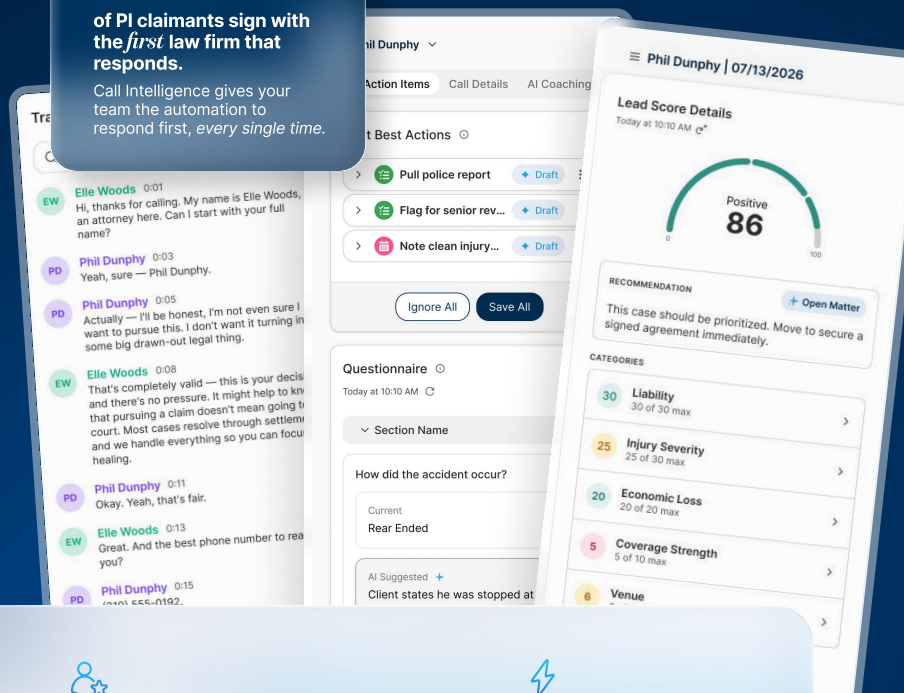
Turn every **call, transcript, and voicemail** into structured, actionable data, and convert more of the leads you've already paid to attract.



70%

of PI claimants sign with the **first** law firm that responds.

Call Intelligence gives your team the automation to respond first, *every single time*.



Capture every lead

Automatically transcribe live calls, third-party lines, and after-hours voicemails in one place.



Qualify leads automatically

Instantly match callers, auto-fill forms with exact quotes, and objectively score leads in real time.



Convert leads faster

Generate instant post-call summaries and automatically queue the next best actions.

Feature *overview*

Live call companion

Give intake staff immediate context with automatic caller matching and live transcription directly inside Litify.

Frictionless record creation

Auto-create Intake, Party, and Contact records post-call so agents can focus entirely on the caller's story, not CRM data entry.

Interactive live playbooks

Guide agents step-by-step through practice-area SOPs with preset answer choices and real-time response capture.

Automated retainer & flow triggers

Dispatch retainers, pre-populate referral documentation, or launch custom workflows with a single click.

Universal telephony integration

Connect with 20+ VoIP providers to seamlessly capture inbound calls, and after-hours voicemails.

Citation-backed questionnaire pre-fill

Auto-fill intake questionnaires with verbatim transcript quotes and timestamps to eliminate post-call wrap-up drag.

Objective lead qualification scoring

Evaluate case merit instantly using customizable AI rubrics to deliver automated Convert, Refer Out, or Drop recommendations.

Live risk & churn detection

Flag missing questions, legal risks, and competitor mentions mid-call with instant supervisor alerts for volatile, high-grade leads.

Built on the *last* platform you'll ever need

Deliver a modern AI intake experience natively built on Litify.



Zero Model Training:

Our data is never used to train models.



Built for Compliance:

Configurable to support your HIPAA and GDPR obligations, backed by Litify's SOC 2 Type II attestation.



Trusted Ecosystem:

Built on the world-class infrastructure of Salesforce, AWS, powered by Anthropic's Claude models.

Streamline intake and sign more cases, natively in Litify.

Contact your [Litify Account Executive](#) or Customer Success Manager today to see our LitifyAI Call Intelligence in action.

